



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

DOT Auto Safety Hotline
INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6)
Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

23-JUL-2015

Repository ☐

Reference No.
10736147

OWNER INFORMATION (Type or Print)

Name

Address

City

RADCLIFF

State

KY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JTKDE3B77A0

Make
TOYOTA

Model
SCION TC

Model Year
2010

Date Purchased

Dealer's Name and Telephone Number

Engine:
No: Cylinders

Fuel Type:

Original Owner
☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

17-FEB-2015

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 980000 UNKNOWN OR OTHER, 220000 SEATS

Failure Mileage
80400

Failure Speed
35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

I PURCHASED MY SCION FROM MY LOCAL DEALERSHIP IN FEB OF 2015. ON THE 17TH OF MARCH WHEN COMING TO A STOP THE DRIVER SEAT MOVED FORWARD ON ITS OWN. THE SEAT HAD BECOME UNLATCHED FROM THE SEAT RUNNER UNDER THE DRIVER SEAT. I HAD TO ADJUST THE SEAT AND MADE SURE THAT IT LOCKED INTO PLACE. SINCE THEN THIS PROBLEM HAS HAPPENED OVER AND OVER. I WOULD SAY AT LEAST 40 TIMES. THE SEAT WILL NOT LOCK INTO PLACE WHEN YOU SLIDE THE SEAT FORWARD OR MOVE IT TO PLACE ITEMS BEHIND IT AS WELL. IT WILL LOCK ON ONE SIDE OF THE SEAT RUNNER AT TIMES AND I HAVE TO ADJUST IT EACH TIME. THIS PROBLEM CAN BE A SAFELY ISSUE WHEN BRAKING HARD OR IN A ACCIDENT AS WELL. I HAVE SEEN RECALLS ON THIS PROBLEM WITH OTHER MODELS OF THIS AUTO. I TALK TO MY LOCAL TOYOTA DEALERSHIP ABOUT THE PROBLEM BUT THEY SAY THERE IS NO RECALL OR REPAIR BULLETIN ON MY MODEL AT THIS TIME.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.